

Evacuation terms to know

Evacuation Alert

Time permitting, Whistler will issue an Evacuation Alert through Whistler Alert. An Evacuation Alert means that an Evacuation Order is possible. **It's time to get prepared to leave your home on short notice.** If there isn't time for an alert, it may be necessary to go straight to an Evacuation Order.

Evacuation Order

An Evacuation Order is a legal order. **During an Evacuation Order, you must follow directions from emergency personnel and leave when told to do so.** An Evacuation Order will be issued through Whistler Alert if it is not safe to stay. Emergency personnel will also clear the area for emergency services to do their work. If you delay and the conditions change, you might not get a chance to leave later, and emergency services may not be able to help you. Keep your loved ones safe by evacuating when ordered to do so. If a situation is an immediate threat to life safety, the fire department and police can issue an immediate Evacuation Order. An emergency services member in uniform might come to your door and tell you to evacuate.

Phased Evacuations

A Phased Evacuation is a controlled process where the public is asked to leave in stages. It starts with the neighbourhoods closest to the hazard. This approach helps manage traffic flow and ensures a safer, more orderly evacuation. Follow the instructions to know when it is your turn to leave.

How is an evacuation ended?

An evacuation ends when the Evacuation Order is rescinded. This will only happen when it is safe for people to return to the evacuated area. The public will be notified of rescinded Evacuation Orders through Whistler Alert. More details will be available at whistler.ca



My transport plan out of Whistler is:



My closest bus pick-up point (if I do not have a vehicle) is:



View whistler.ca/evacuate to see the route 10 bus stops. →



If there's an emergency,
stay informed!

Whistler Alert will provide you with emergency notifications from emergency personnel, tell you what's going on and tell you what to do. Sign up at:

whistler.ca/WhistlerAlert

Emergency Contact Information

Police/Fire/Ambulance call: 9-1-1

Media:

RADIO: Mountain FM 107.1 | Whistler FM 101.5
NEWS OUTLET: pique.newsmagazine.com

Where to find information during an emergency:
Resort Municipality of Whistler: whistler.ca

Local government:

Resort Municipality of Whistler: 604-932-5535

Utilities:

FortisBC (natural gas): 1-800-663-9911
BC Hydro power outage: 1-800-224-9376
Downed electrical lines: call: 9-1-1

Always check DriveBC.ca for current road conditions



Emergency
Program



Emergency
Program



Preparing for
an evacuation



Sign up for Whistler Alert,
start preparing now
whistler.ca/evacuate →



Prepare now for an evacuation

1



Sign up for Whistler Alert
at whistler.ca/WhistlerAlert

2



Find detailed information at
whistler.ca/evacuate →



3



Make a personal evacuation plan
at work, home and play

- ☐ Plan for your family and pets for all times of the day.
- ☐ **Have a vehicle?** Plan to fill every seat: take a neighbour, friend or someone from a bus stop with you.
- ☐ Keep your fuel tank full or your electric vehicle charged. You may not have time to stop for gas.
- ☐ **No vehicle?** Make a plan to ride with a neighbour, friend or co-worker or check with your hotel for transit options. Buses may be limited.
- ☐ Check and update your insurance policy for coverages.
- ☐ Protect your home by completing FireSmart tasks on your property.
- ☐ Employers should have a plan for guests and staff. Check if your employer has a plan and if you have a role.

4



Prepare a grab-and-go bag



Bus stops

People without transportation can catch a bus or other mode of transportation from the route 10 bus stops.

View whistler.ca/evacuate to see the route 10 bus stops.



What to include in your grab-and-go bag

- ☐ Food (ready to eat) and water
- ☐ Phone charger and battery bank
- ☐ Small battery-powered or hand-crank radio
- ☐ Battery-powered or hand-crank flashlight
- ☐ Extra batteries
- ☐ Small first-aid kit and personal medications
- ☐ Personal toiletries and items, such as an extra pair of glasses or contact lenses
- ☐ Sleeping bag, blanket, space blanket, tarp
- ☐ Copy of your emergency plan
- ☐ Copies of important documents, such as insurance papers and identification
- ☐ Cash in small bills
- ☐ Local map with your family meeting place identified
- ☐ Seasonal clothing and an emergency blanket
- ☐ Pen and notepad
- ☐ Whistle and multi-tool
- ☐ Infant and child needs: formula and bottles, food, diapers and wipes, medications, blanket, clothing, toys or books etc.
- ☐ Pet's needs: crate, food, bowls, leash, toys, medication



Scan for a detailed list for your grab-and-go bag



Sign up for Whistler Alert
whistler.ca/WhistlerAlert

During an evacuation

1



Find information and updates
at whistler.ca. →



2



Follow the instructions to find
out when it is your turn to leave.

3



Connect with family, housemates,
neighbours and pets.

4



Follow your personal evacuation plan
and get your grab-and-go bag.

5



Evacuate when instructed to leave. If you
do not have a vehicle, find an empty seat
in a friend, co-worker or neighbour's vehicle,
or go to the nearest route 10 bus stop.

6



If you have **mobility issues** and are unable to
leave by vehicle or get to a muster point, call
604-932-5535 for emergency assistance.

7



The cell phone system can be overloaded.
Use cell phones for emergency
communications only.

8



Evacuees should seek shelter with friends
or family outside of the evacuation area.

Don't have a place to go?

The Emergency Support Services (ESS) program may be able to support you. Information about any reception centre for people without accommodation will be posted at whistler.ca.

Register for ESS at: ess.gov.bc.ca